

Implementing innovation – how we make real the promise of new technologies

This webinar will begin shortly

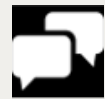
4 October 2022



This is a Zoom webinar so you will be automatically muted throughout.



Your camera will also be off throughout the webinar.



If you have any questions please ask them using the Q&A function.
You will also be able to upvote other attendees' questions.



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#ImplementingInnovation

Implementing innovation – how we make real the promise of new technologies

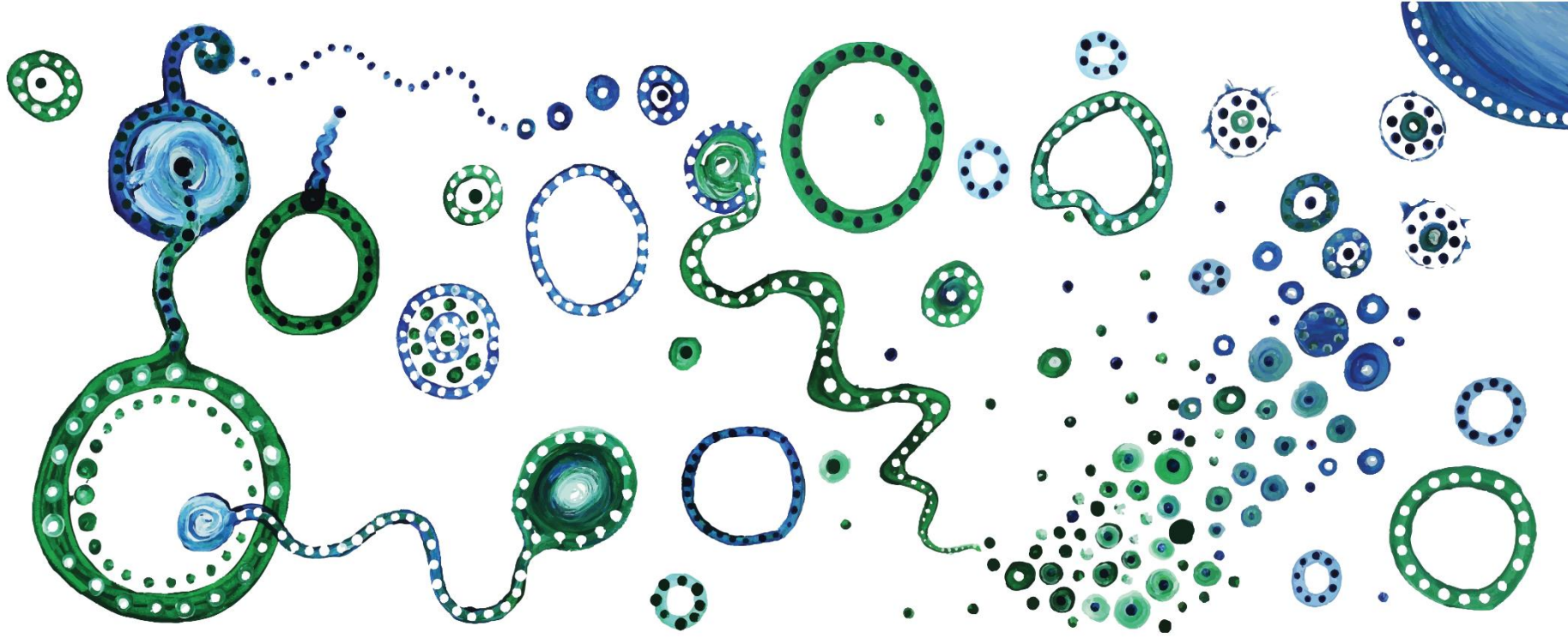
Experiences from New South Wales

The Health Foundation 4 October 2022

Jean-Frederic Levesque, MD, PhD, FRCP (Canada)



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INNOVATION



ACI acknowledges the traditional owners of the land that we work on.

We pay our respect to Elders past and present and extend that respect to other Aboriginal peoples present here today.

I recognise and appreciate consumers, patients, carers, supporters and loved ones. The voices of people with lived experience are powerful.

Their contribution is vital to enabling decision-making for health system change.



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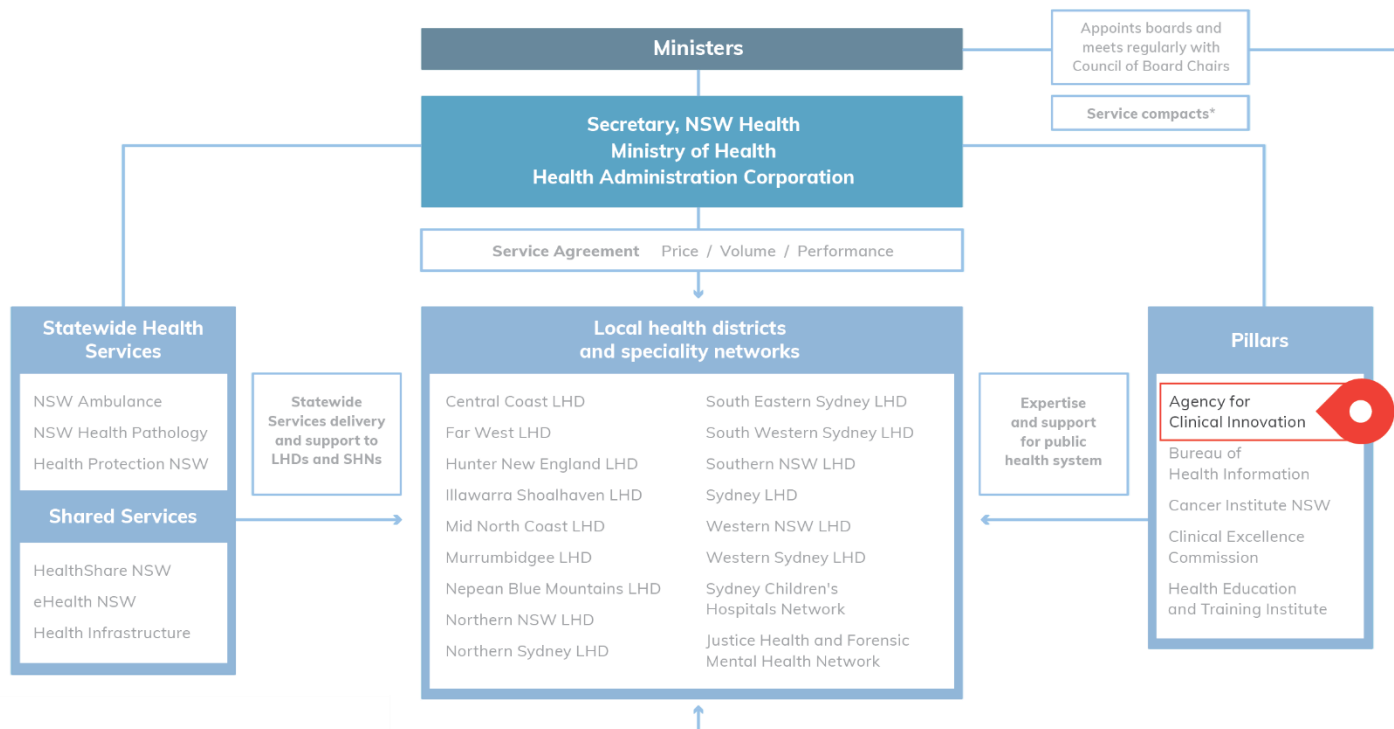
**Our vision is to create the future of healthcare,
and healthier futures for the people of NSW.**

**We are the lead agency for innovation in clinical care. We bring
patients, clinicians and managers together to support the
design and implementation of innovation in healthcare.**



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Collaboration across health system



St Vincent's Health Network is an affiliated health organisation.

* Service Compact — Instrument of engagement detailing service responsibilities and accountabilities.

Organizational expertise to support innovation

Evidence expertise

- Academic research
- Empirical data
- Experiential insights
- Evaluation

Engagement expertise

- Communities of practice
- Clinical networks
- Consumers
- International experts

Person-centred
Clinically-led
Evidence-based
Value-driven

Change expertise

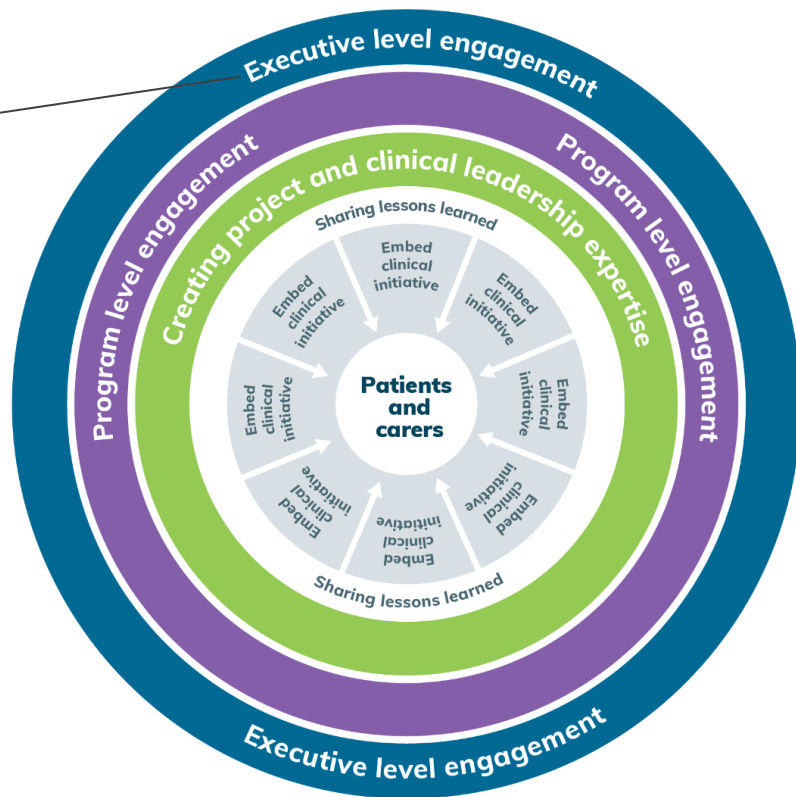
- Redesign
- Codesign
- Implementation

Communication expertise

- Informing
- Inquiring
- Persuading

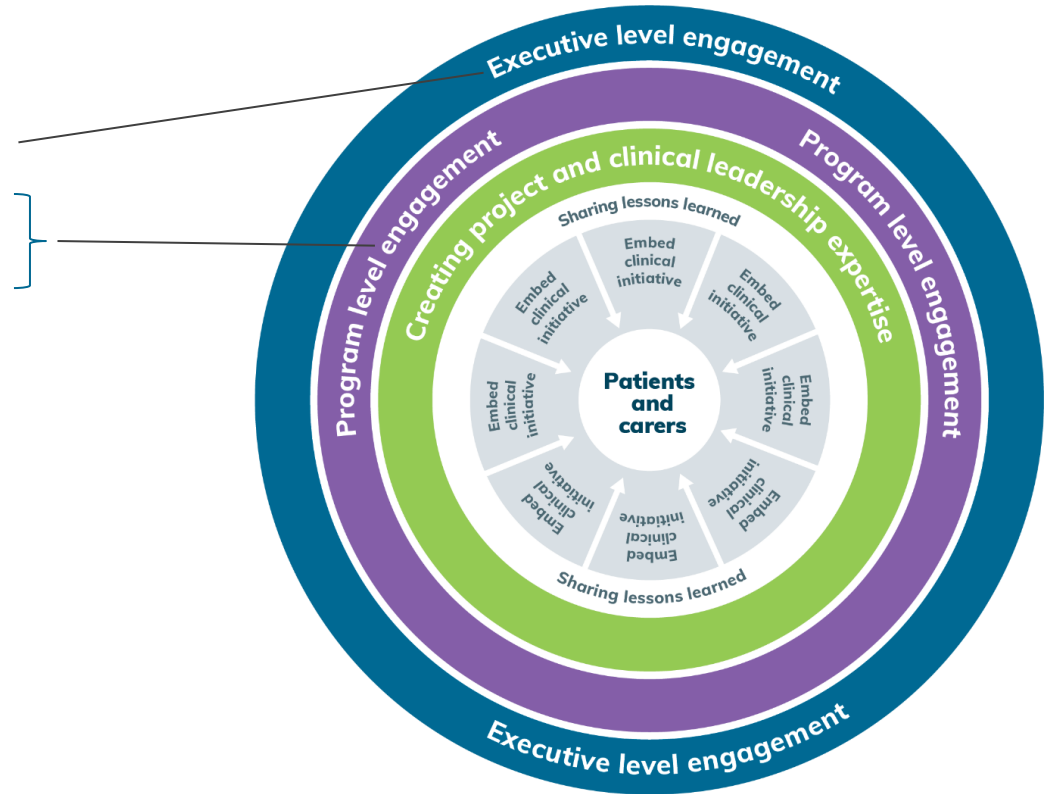
Implementation method

- Strategic system-wide executive sponsorship



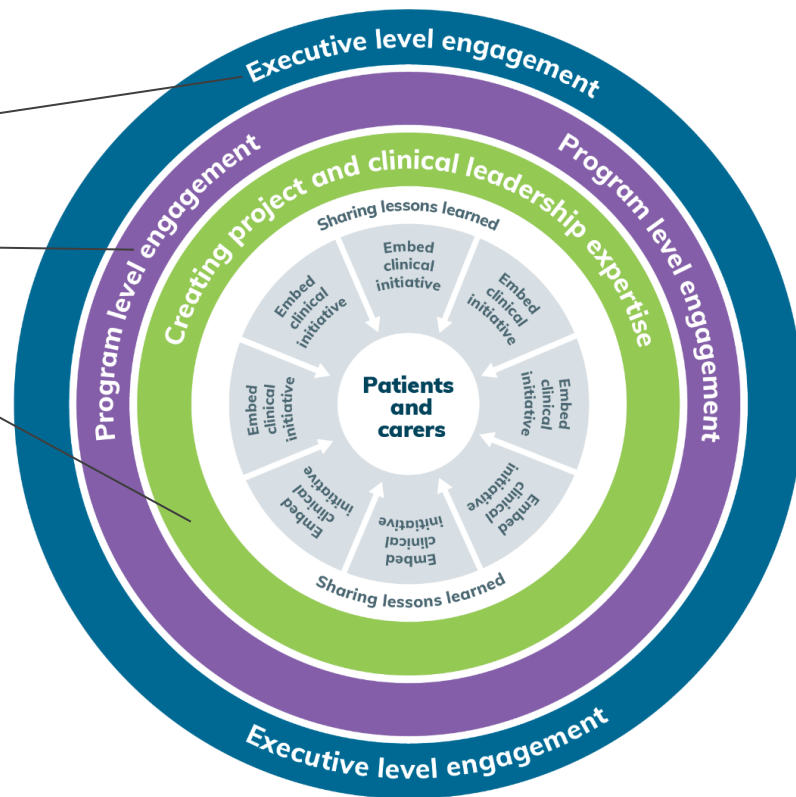
Implementation method

- Strategic system-wide executive sponsorship
- Internal governance structures
- Program & Clinical Leads



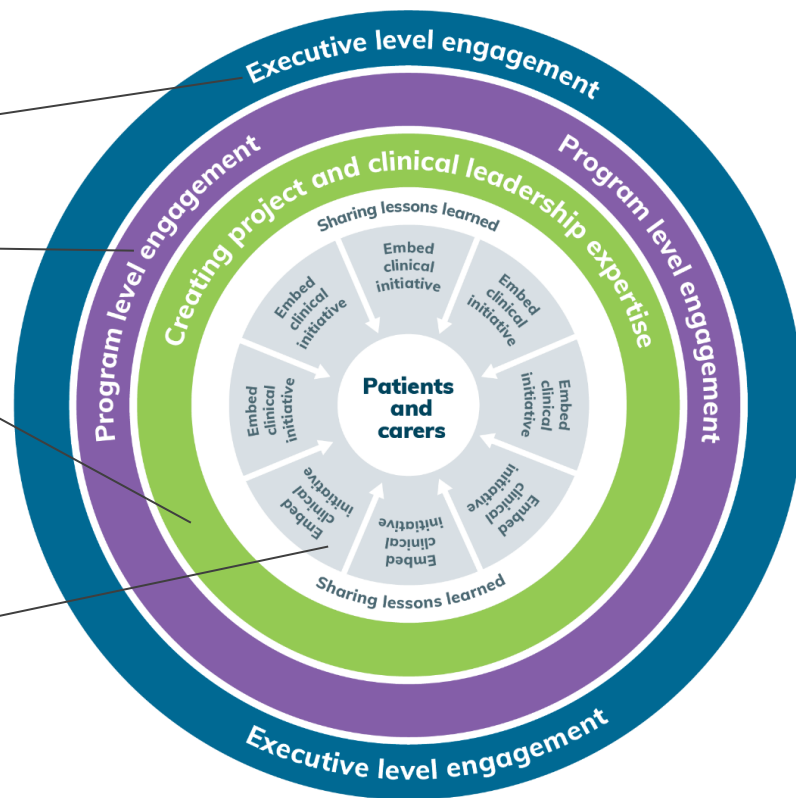
Implementation method

- Strategic system-wide executive sponsorship
- Internal governance structures
- Program & Clinical Leads
- Data access, Virtual Care & redesign / improvement skills
- Communities of Practices, vignettes



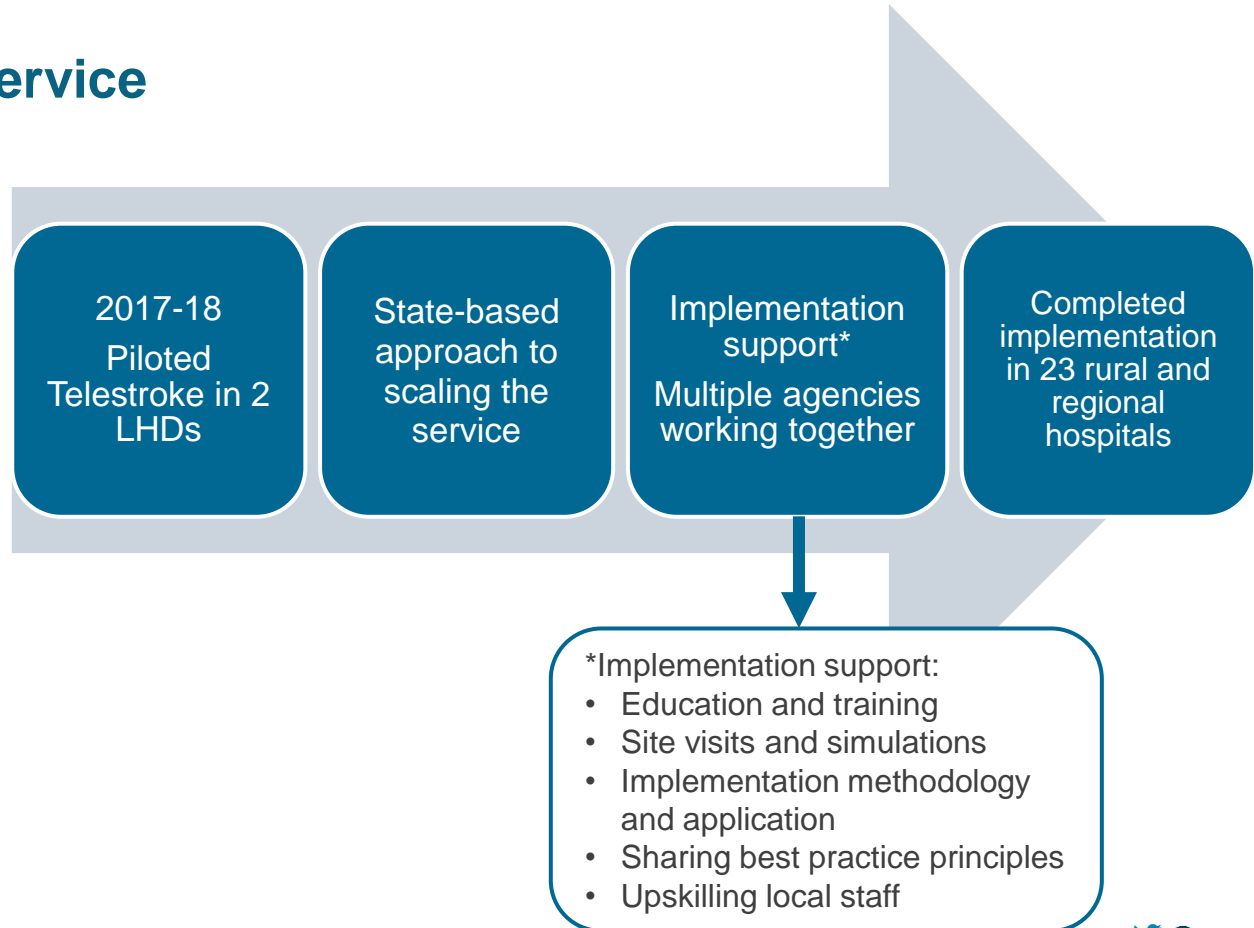
Implementation method

- Strategic system-wide executive sponsorship
- Internal governance structures
- Program & Clinical Leads
- Data access, Virtual Care & redesign / improvement skills
- Communities of Practices, vignettes
- Audit and Feedback / Self-assessment
- Peer mentoring
- Education / clinical and change
- Redesign
- **Patient Reported Measures**
- **eMR solutions / clinical registries**

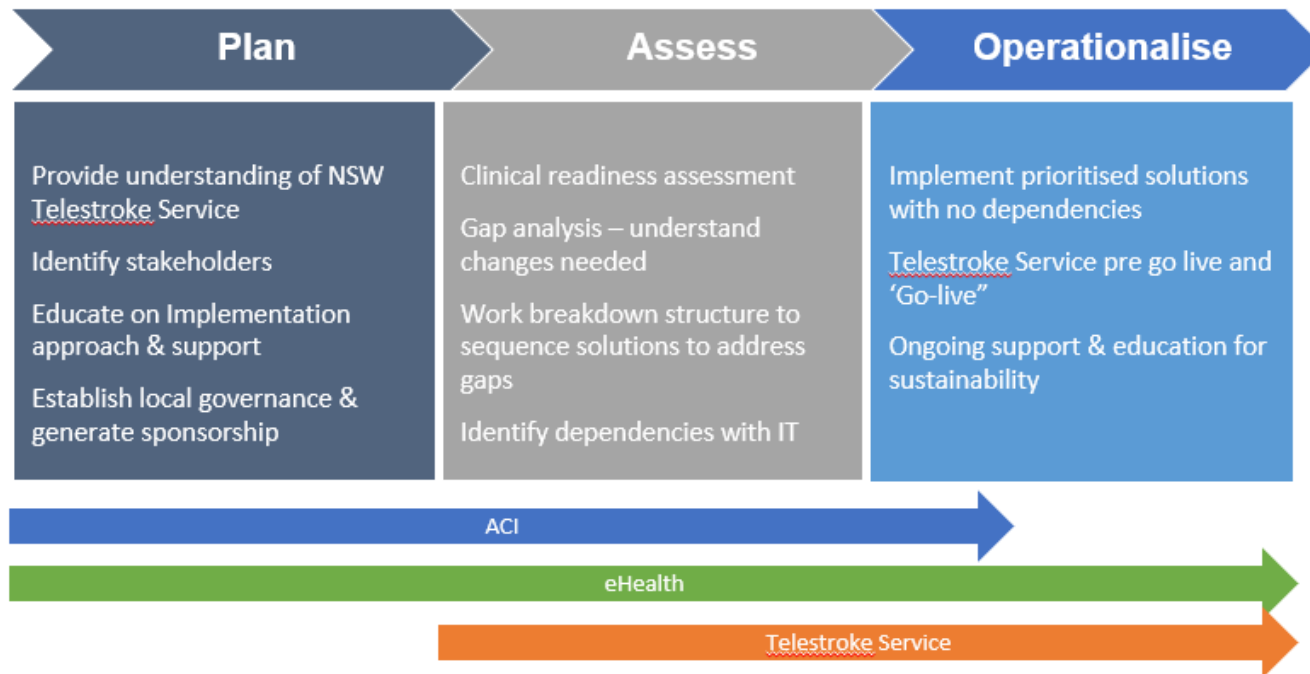


NSW Telestroke Service

Telestroke is a virtual care initiative providing access to ground-breaking time-critical treatments previously limited or unavailable due to geographical barriers



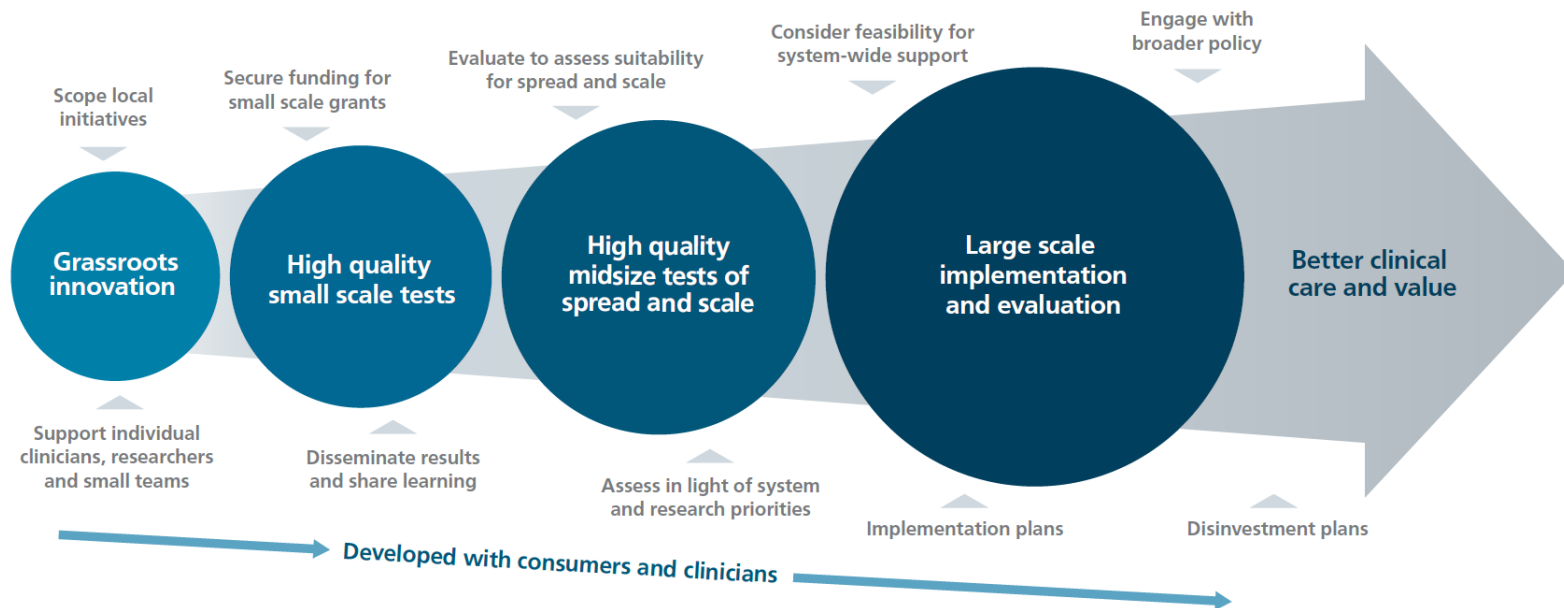
Integrated Implementation at Referring Sites



Key lessons for statewide implementation

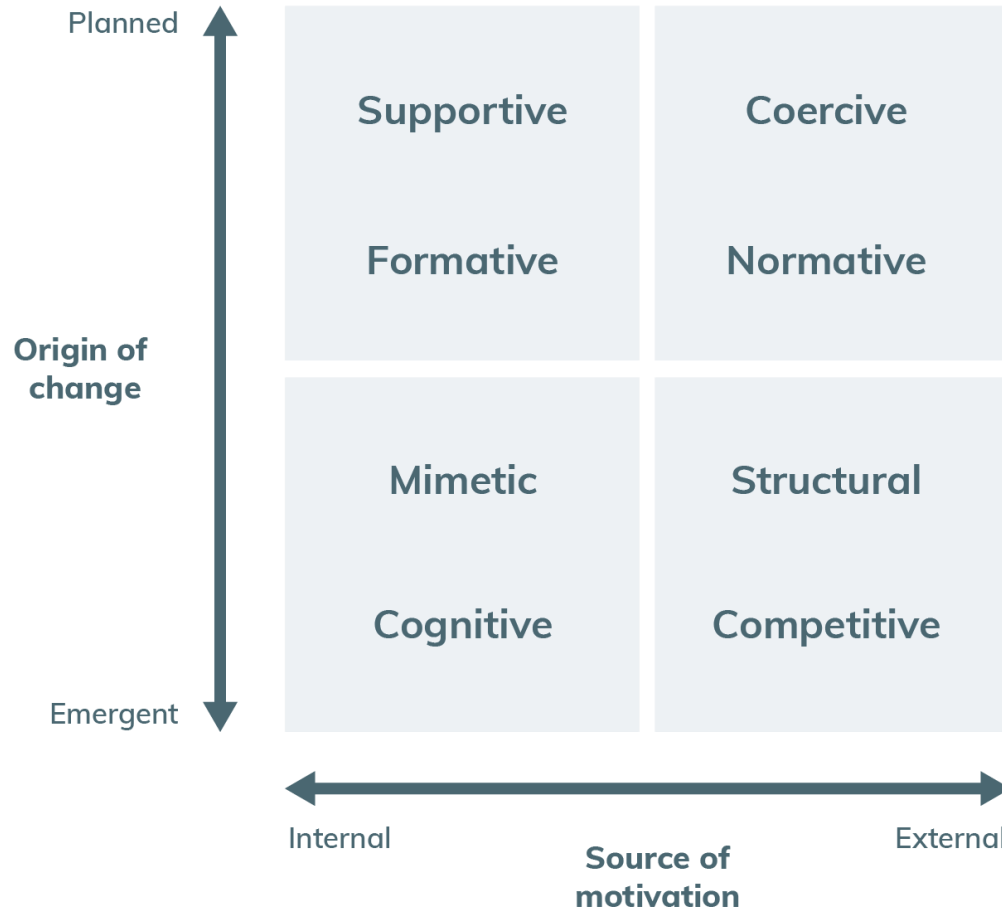
- Build on executive partnerships – Senior Executive Forum and System Strategy group
- Harness the local ecosystem of innovation – Ministry, pillar organisations, local health districts
- Pipeline management

Adopting a pipeline of innovation



Key lessons for statewide implementation

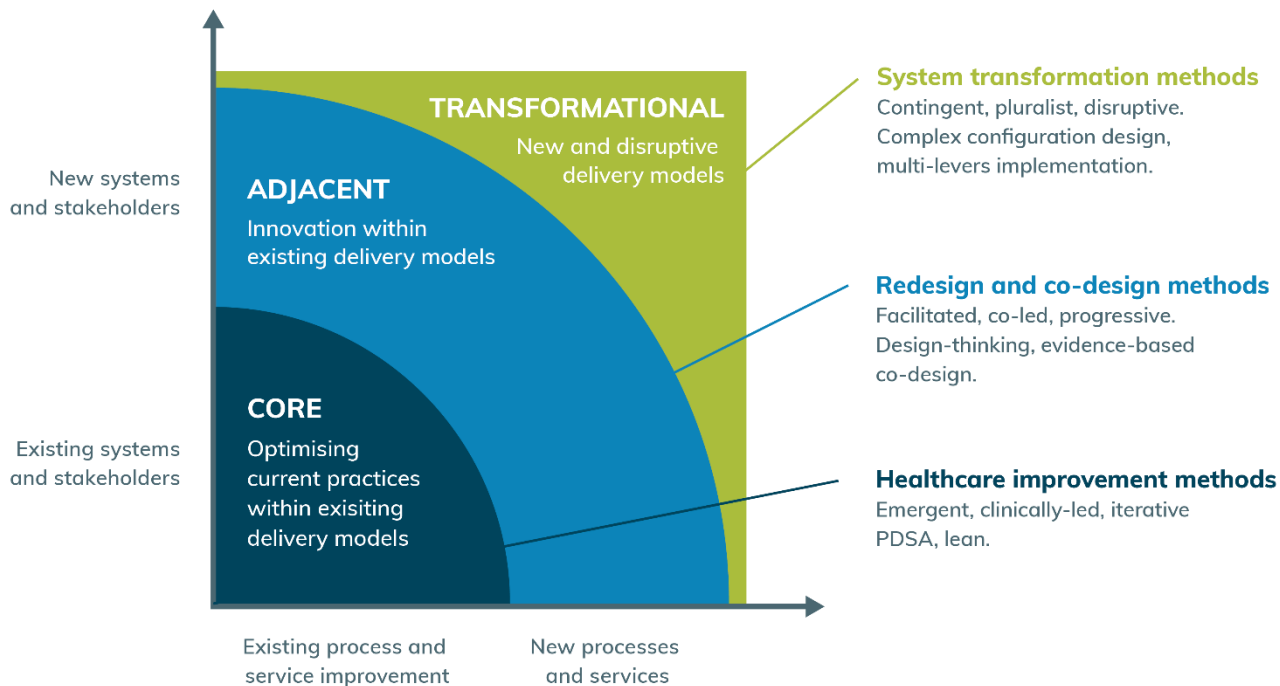
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- Harness the local ecosystem of innovation – Ministry, pillar organisations, local health districts
- Pipeline management
- Align various levers for change



Key lessons for statewide implementation

- Build on executive partnerships – Senior Executive Forum and System Strategy group
- Harness the local ecosystem of innovation – Ministry, pillar organisations, local health districts
- Pipeline management
- Align various levers for change
- Standardised guidelines and localized implementation approaches
- A toolbox of implementation and adoption methods
- Local sponsorship and dedicated local implementation resources
- Implementation takes longer and more resources than anticipated

A balanced portfolio of innovation and change



Improving existing services versus creating new services.

Adapted from Nagji B, Tuff G. *Managing your innovation portfolio*. Harvard Business Review. May 2012.

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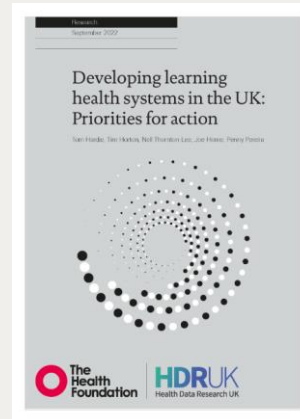
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Thank you

